

---

**From:** Byrne, Eric (DPH)  
**Sent:** Monday, November 15, 2010 9:08 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Printer Replacement

Jim,

Sorry this is taking a while. I want to be sure that any new printer will be DOS compatible - a parallel port alone is no guarantee.  
I was able to get both of the HP laserjet 4000 printers added to the service contract. One possible solution would be to get a new printer for Sharon and use her old HP4000 to replace one of the dead printers.

I sent another email out today to HiQ to try and get an answer about the DOS issue.

Will let you know what I hear.

-Eric

---

**From:** Hanchett, James (DPH)  
**Sent:** Monday, November 15, 2010 7:56 AM  
**To:** Byrne, Eric (DPH)  
**Subject:** FW: Printer Replacement

Hi Eric,  
Did you ever hear anything about the printers for our lab?

Jim

---

**From:** Hanchett, James (DPH)  
**Sent:** Tuesday, October 26, 2010 11:36 AM  
**To:** Byrne, Eric (DPH)  
**Subject:** FW: Printer Replacement

Hi Eric,  
Tom requested that you look into this.

Jim  
Amherst Drug Lab

---

**From:** McGuire, Thomas M (DPH)  
**Sent:** Tuesday, October 26, 2010 10:06 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Printer Replacement

Jim,

I just spoke to Dina about the possible issue there may be with print drives because of Windows NT. She suggested that you contact your IT support person in Amherst and have them get the quote for the printers. I contacted Rose Tan at HiQ/JP Systems and she did find a Xerox 3600N that has the parallel port as well as USB connection. Once they have the quote they can send it to me and I will get it processed.

---

**From:** Hanchett, James (DPH)  
**Sent:** Friday, October 15, 2010 11:50 AM  
**To:** McGuire, Thomas M (DPH)  
**Subject:** RE: Printer Replacement

Thanks,

Jim

---

**From:** McGuire, Thomas M (DPH)  
**Sent:** Friday, October 15, 2010 11:30 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Printer Replacement

Thanks Jim,

Warren Erskine has a fairly new printer that has a parallel port that he is willing to let you have. I think that coupled with at least one new one and shifting what is needed to the non USB equipment should help take care of your needs. Let me talk to Julie and get her take on it.

Thanks

---

**From:** Hanchett, James (DPH)  
**Sent:** Friday, October 15, 2010 11:15 AM  
**To:** McGuire, Thomas M (DPH)  
**Subject:** RE: Printer Replacement

Printers are from 1999 and 2000.

Jim

---

**From:** McGuire, Thomas M (DPH)  
**Sent:** Friday, October 15, 2010 8:53 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Printer Replacement

How old are those printers?

Thanks

---

**From:** Hanchett, James (DPH)  
**Sent:** Friday, October 15, 2010 8:07 AM

**To:** McGuire, Thomas M (DPH)  
**Subject:** RE: Printer Replacement

Sorry,

I forgot that we have 2 other printers that are currently hooked up to parallel ports on PC's that can run USB printers, so I could easily swap them to the non USB system.

Jim

---

**From:** McGuire, Thomas M (DPH)  
**Sent:** Thursday, October 14, 2010 9:31 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Printer Replacement

Hi Jim,

I'm looking into trying to replace some of these printers but it may be tough because of the parallel port setup. Are these printers attached to lab equipment or are they attached to peoples workstations? If they are workstations how old are they?

Thanks

---

**From:** Hanchett, James (DPH)  
**Sent:** Tuesday, October 12, 2010 10:26 AM  
**To:** McGuire, Thomas M (DPH)  
**Subject:** Printer Replacement

Hi Tom,

Here is the printer list you requested. If you have any question please email or call.

Type	Purchased	Model #	Serial #	State Lab Tag	Port
Laser Jet 4 Plus	1994	C2037A	JPGLO62999	800797	LPT
Laser Jet 4 Plus	1995	C2037A	USFB278737	800780	LPT
Laser Jet 4 Plus	1995	C2037A	USFB278739	900517	LPT
Laser Jet 4000	1998	C4118A	USMB258995	No Tag	USB or LPT

Thanks,

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, Ma 01003  
Phone 413-545-2607  
Fax 413-545-2608